

The logo for the Nova Scotia NDP Caucus. It features a stylized orange and blue shield icon on the left, followed by the text "NSNDP" in orange and "CAUCUS" in blue, separated by a vertical bar.

Department of Health and Wellness
Barrington Tower
1894 Barrington Street
Halifax, Nova Scotia

May 5, 2026

Dear Minister Thompson,

Nova Scotians deserve to know, with certainty, that when they need care, they will be able to get it without delay. Right now, we're hearing from healthcare providers that the rollout of One Person One Record (OPOR) across the Central Zone is putting this certainty at risk.

The reason for modernizing our healthcare system is to ensure that healthcare providers have the information they need to care for Nova Scotians. An electronic medical records system should mean that healthcare providers know what their patients need and can make sure care happens at the right time and place. Healthcare providers at the IWK, where OPOR has already been rolled out, say they've seen the opposite happen.

Data from an NSGEU survey shows that healthcare providers are reporting missing documentation, delayed care, medication errors, and direct harm to the patients they're trying to care for. Nearly all survey respondents - more than 90 percent - reported that the rollout of OPOR at the IWK has gone poorly.

We are adding our voices to those on the frontlines asking that you pause the further implementation of OPOR, planned for May 9, until Nova Scotians can be confident it will not put their health care at risk.

We know we need to modernize our healthcare system, but this can't come at the expense of the standard of care Nova Scotians receive.

Sincerely,

A handwritten signature in black ink, appearing to read "C. Chender".

Claudia Chender,
Leader, Nova Scotia New Democrats
MLA, Dartmouth South

cc: Sandra Mullen, President of the NSGEU
cc: Janet Hazelton, President of the Nova Scotia Nurses' Union

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